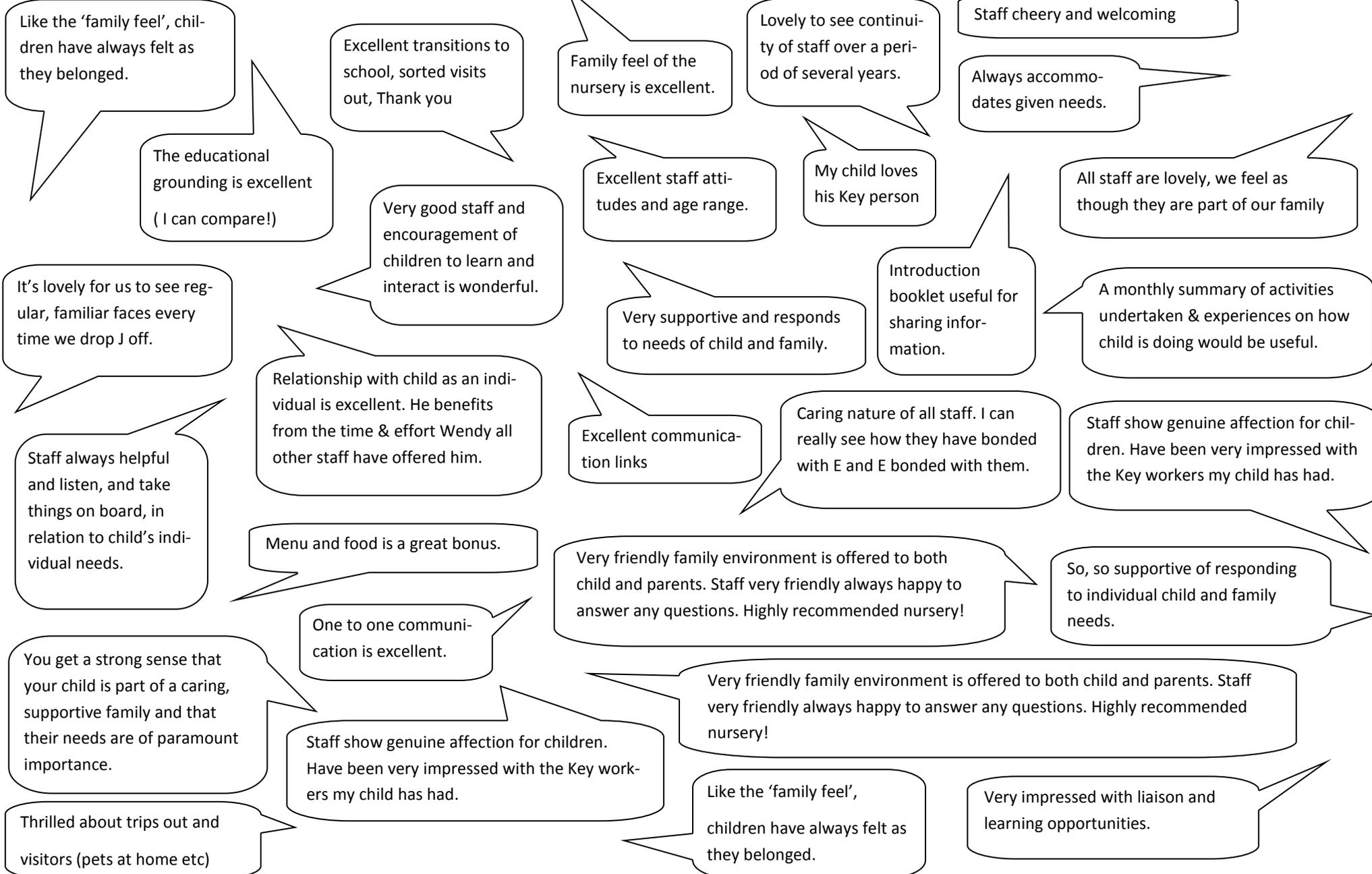


Parent General Questionnaire Feedback Comments 2011



And more.....

Lovely to be invited and involved in the Children's Rights steering group.

Useful being able to pay by standing order.

Medicines important and handled well.

Privacy & confidentiality excellent: comforting in difficult times (personal).

Viewing very thorough and helpful.

Family password a good idea

Accidents reported promptly, useful.

Feel very confident about his safety.

Swift reply on viewing & booking etc

Only improvement would be to have a sit down intro with key person

Visits to the library and duck pond, shops etc are great use of local area.

Useful being able to pay by standing order.

Just the right amount of introduction visits etc.

Loved the viewing experience, it included lots of things I wouldn't have thought to ask.

Love parents evening, want more!!

Introduction booklet very useful for sharing information on starting.

Flexible, session changes requested, dealt with.

More detail of what child actual ate (at snack) would be nice please.

Very supportive staff, and well qualified.

Excellent communication links

Staff all very helpful and happy to answer any questions.

Meals are so important, Val's food is a huge plus point.

So, so supportive of responding to individual child and family needs.

Fantastic at making child feel values and welcome.

Always respond to my emails quickly.

Menu wipe board would be useful.

Great staff continuity, great to see same staff after several years.

Good range of ages and experience amongst staff. A bonus!

Ken is a great male role model and good for the children to see about.

Grateful of the school transition visits and organising the schools.

My children love the visitors, fire brigade, Police, pets at home etc etc

I am really happy with the service we receive.

Parents evening excellent and well organised.

Always answer the phone and respond to emails.

Excellent well trained staff, extremely professional and approachable.

Quality of the food is excellent too.

Visit was packed with info and really useful.

Always felt that our children's need have been very well met and both children have thrived at the nursery.